



Dear Clients, Families, and Caregivers,

March 2020 brought changes and challenges into all of our lives. Our daily routines were upended and even today many of those routines we took for granted are still just out of reach. One thing that I hope you still find to be a major part of your lives is The Arc of San Diego and the support we offer.

We certainly faced extraordinary challenges as we navigated through the many changes together. *Looking forward through the rest of 2021, the needs of those we serve continue to be our focus and we know we will overcome any of the new challenges that may await us.*

As the restrictions are being lifted and people are being vaccinated, we are welcoming back a limited number of clients for in-person services at our six centers throughout San Diego County. Additionally as businesses reopen, a limited number of participants are currently returning to The Arc's community-based sites throughout the county.

In March 2020, we temporarily suspended in-person services at our center-based locations due to COVID-19. While The Arc of San Diego was significantly affected by the COVID-19 pandemic, many of our critical programs for individuals with disabilities never stopped operating and clients continued to receive support.

Remote Alternative Service Options will continue to be available for those wanting this type of services as a replacement or supplement to in-person services.

We remain focused on keeping our employees, clients, and visitors safe. We have implemented The Arc of San Diego's COVID-19 Safe Reopening Plan, which outlines the current recommended operation during this ongoing COVID-19 pandemic.

The Safe Reopening Plan is based upon guidelines from the County of San Diego, Center for Disease Control and Prevention, World Health Organization, The Occupational Safety and Health Administration (OSHA), and best practice research.

The Safe Reopening Plan covers a wide range of topics, including:

- Access protocols
- Cleaning and disinfection procedures
- Personal Protective Equipment (PPE)
- Social distancing strategies
- On-site health screenings
- Protocols for isolating employees or clients who become ill at work

As part of the Safe Reopening Plan, The Arc of San Diego has completed a Social Distancing and Sanitation Protocol & COVID-19 Protection Plan Verification that has been posted at or near the entrance of each facility and is easily viewable by the public and employees. This



verification identifies the required measures necessary to implement and ensure social distancing and sanitation at each facility.

We look forward to welcoming all of our clients back once it is safe to do so and are grateful for the opportunity to continue providing essential services to individuals with disabilities throughout San Diego. Thank you for your support as we continue to navigate through these unprecedented times. **For more information, please call (619) 685-1175, or email info@arc-sd.com.**

Warm Regards,

A handwritten signature in blue ink that reads "Anthony J. DeSalis, Esq." in a cursive script.

Anthony J. DeSalis, Esq.
President & CEO