



Dear Clients, Families, and Caregivers,

Thank you for your ongoing support and patience during these difficult times. Unfortunately, due to the current pandemic and impact it is having on our current funding for services, we are being forced to scale back our operations at the present time and significantly reduce our existing workforce.

Effective September 1, 2020, we will implement a major reduction in staff working for The Arc. The reduction in staff will impact our five Centers. This reduction includes direct service professionals, administrative staff, and managers working in our Administrative Offices, Adult Day Programs, Community Inclusion Services, and Work Activity Centers. Staff who are impacted by this layoff have been notified and I wanted to inform you about these changes.

As you already know, clients have not been receiving in-person services at our center based locations since March 2020. We spent the last five months with limited information or guidance from the State of California, the Department of Developmental Services around the continuation of funding for many of our services. Recently, we were informed that the State of Emergency funding for Non-Residential Day Service Providers will end on August 31, 2020. This State of Emergency funding has allowed us to maintain our staff while providing a variety of remote and in-person services.

We continue to reinvent our programs by offering services to meet clients' needs while limiting exposure to COVID-19. These supports include remote services and other activities that provided clients an opportunity to receive support from staff despite the current shelter-in-place order. However, there is not to date sufficient interest or people participating in these services to allow us to continue with current staffing levels.

We are grateful for the assistance these staff have provided and saddened by this decision that we had to make. This is a very tough decision for us to make and we understand it will affect you as well. Staff are committed to working to ensure a smooth transition for everyone who is impacted by these changes.

San Diego County continues to be on the State of California's watch list due to high number of positive cases of COVID-19. Based on this ever changing situation we must wait longer before we can safely provide in-person services at our center based locations. We currently do not have a firm date for when we will be able to re-open centers. I will continue to keep you informed.

Thank you for your support as we navigate through these challenging times. Please feel free to contact us if you have any questions. The Arc of San Diego is continuing to offer people supports and services and the opportunity to choose the types of services they want and need. We are committed to once again offering a wide range of opportunities both in the community and at our centers as this crisis ends.

Until then, I want to make sure that everyone who would like remote services is receiving them. We also have the ability to offer limited in-person services in your home or the community and also provide respite services. For more information, please call (619) 685-1175, or email [info@arc-sd.com](mailto:info@arc-sd.com).

Warm Regards,

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President & CEO