



Dear Clients, Families, and Caregivers,

Thank you for your ongoing support and patience while we move forward with plans to resume face-to-face services at our sites. We are committed to ensuring the health and safety of our clients and staff while we continue to closely monitor the COVID-19 situation through state and county health officials and the Centers for Disease Control (CDC). Based on our desire to have a safe re-entry for everyone, we will not be resuming services as originally scheduled on July 20, 2020. We are estimating that centers will re-open sometime in August 2020. The exact date is not yet known as we will need to re-assess the current situation later this month.

This affects all clients who are enrolled in our Adult Day Programs, Community Inclusion Services, and Work Activity Centers at the following locations:

- *Sulpizio Family Center (3030 Market Street San Diego, CA 92102)*
- *North Shores Vocational Center (9575 Aero Drive San Diego, CA 92123)*
- *The Sol and Ruth Gerber Family Center (1280 Nolan Avenue Chula Vista, CA 91911)*
- *East County Training Center (1374 E. Lexington Avenue El Cajon, CA 92019)*
- *John Towers (1855 John Towers Avenue El Cajon, CA 92020)*
- *Arc North County (1336 Rancheros Drive, San Marcos, CA 92069)*

A few weeks ago at a news conference, Governor Newsom announced that the state ordered the closure of indoor operations in certain business sectors, including restaurants, wineries, movie theaters, card rooms, and museums for the next three weeks in all counties that have been on the state's "watch list" for at least three days, including Los Angeles, Orange, and Riverside.

While the Governor did not include San Diego on the high count watch list at that time, the number of positive cases in San Diego County did increase and we are now on the state's watch list. Due to the high per-capita infection rate, all indoor dining at restaurants and activities at other indoor venues – such as bowling alleys, movie theaters, and museums were closed in response to increased cases of Coronavirus in San Diego County. The county is also pausing any future re-openings until August 1st.

I know that we are all looking forward to having our face-to-face services resume, however due to these recent developments we must wait longer before we can safely provide in-person services at our center based locations.

I understand the impact this delay will have on those we serve and our staff. We are continuing to work with the Department of Developmental Services, Arc California, and San Diego Regional Center to develop creative ways to provide services while keeping the health and safety of everyone as our number one priority.

We are reinventing our programs to meet current safety requirements and clients' needs. We are implementing increased sanitization practices, social distancing guidelines, use of personal protective equipment, and temperature checks and symptom screening upon arrival for all clients and staff.

These safety measures, along with an assessment of an individual's readiness to attend program during this period, will help protect our clients and staff from any spread of COVID-19. This assessment will look at risk factors on an individual basis and determine when it is safe for each client to return. If you have not been contacted yet to complete a readiness assessment, staff will be contacting you soon to complete this.

We want you to know we are here for you during these challenging times. If you need assistance, please do not hesitate to contact us. The Arc of San Diego remains open and is committed to supporting our clients, families, and caregivers. If you need assistance with services or accessing community resources for information about food distribution programs, COVID testing, or any other help please let us know.

Additionally, we want to make sure that everyone who would like remote services is receiving them. We also have the ability to offer in-person one-on-one services in home and provide respite services. Please contact us if you we can help you with any additional services. You can contact program staff, call (619) 685-1175, or email info@arc-sd.com.

Thank you all for your support. We look forward to welcoming everyone back once it is safe for us to resume in-person services at our sites.

Warm Regards,

Anthony J. DeSalis, Esq.
President & CEO