



Dear Clients, Families, and Caregivers,

Thank you for your ongoing support and patience while we move forward with preparations for the reopening of our sites. We are committed to ensuring the health and safety of our clients and staff, and continue to closely monitor the COVID-19 situation through state and county health officials and the Centers for Disease Control (CDC). Based on our desire to have a safe re-entry for everyone, we will not be resuming face-to-face center-based services as initially discussed on July 6, 2020, but have extended our re-opening date to July 20, 2020.

Effective Monday, July 20, 2020, on-site programming will resume at all of The Arc of San Diego's locations below:

- *Sulpizio Family Center (3030 Market Street San Diego, CA 92102)*
- *North Shores Vocational Center (9575 Aero Drive San Diego, CA 92123)*
- *The Sol and Ruth Gerber Family Center (1280 Nolan Avenue Chula Vista, CA 91911)*
- *East County Training Center (1374 E. Lexington Avenue El Cajon, CA 92019)*
- *John Towers (1855 John Towers Avenue El Cajon, CA 92020)*
- *Arc North County (1336 Rancheros Drive, San Marcos, CA 92069)*

This includes the following programs: **Adult Day Programs, Community Inclusion Services, and Work Activity Centers.**

We are reinventing our programs to meet current safety requirements and clients' needs. Implementing increased sanitization practices, social distancing guidelines, use of personal protective equipment, and temperature checks and symptom screening upon arrival for all clients and staff are a few of our safety measures. These measures, along with an assessment of an individual's readiness to attend program during this period, will help protect our clients and staff from any spread of COVID-19. However participation in programs includes possible exposure to and transmission of COVID-19. We understand due to health risks or other concerns, some clients will not be able to return at this time.

For people who are not comfortable with resuming face-to-face on-site services, remote support will continue to be available. If you are interested in receiving remote services, please contact program staff or email us at info@arc-sd.com.

We will be hosting a series of agency wide virtual town hall meetings as an opportunity to share more details about the reopening and reinventing of our programs as well as answer your questions about this process. Please save the date for these meetings – Tuesday, July 7th at 6:00 p.m., Wednesday, July 8th at 10:00 a.m. and Thursday, July 9, 2020 at 6:00 p.m. Invitations with more details will be sent out shortly.

Thank you all for your support, and we look forward to welcoming everyone back!

Warm Regards,

Anthony J. DeSalis, Esq.
President & CEO